## TOURISM AND HOTEL BUSINESS SUPPORT SYSTEM

Avtandil Kavrelishvili

"Georgian Technical University" Georgia, Tbilisi

Tourism is the world's largest industry and creator of jobs across national and regional economies. WTTC/WEFA research show that in 2000, Travel and Tourism will generate, directly and indirectly, 11.7% of GDP and nearly 200 million jobs in the world-wide economy. These figures are forecasted to total 11.7% and 255 million respectively in 2010. Travel and Tourism creates jobs and wealth and has tremendous potential to contribute to economically, environmentally and socially sustainable development in both developed countries and emerging nations. Tourism industry will continue to grow globally over the short to medium term. The main goal and orientation of hotel management are how to provide customers high quality and humanized services. To compete with the international e-marketplace, a great deal of attention should pay towards the optimization of user requirements to generate recommended hotel alternatives. In general sense, hotel management is the way of maintaining different activities of a hotel where a number of staffs are engaged to perform a number of these activities. At first let us take a glance to an ordinary hotel. For hiring a room in this type of hotel, the client needs to meet with the receptionist to collect the information of hotel facilities Cloud Based Hotel Management System is a system that helps hotel managers to manage all processes inside and outside of hotel. Our Software is designed to accommodate the needs of various types of properties such as the hotels, motels, resorts, small hotel franchisees, hostel and apartments. Software constitutes of Easy Check-in / Check-out, 2 Click guest reservation, Group Management, House Keeping, Night Audit, Travel Agent, Guest History and lot other. Our Hotel management system enables hotels of all sizes and types to manage day-to-day functions with ease. System offers customers to interfaces with many third party software and hardware solutions like Financial Accounting System, Payment Gateways and Call Accounting. Mobile and Tablet friendly, the online system can accessed from anywhere without any hassle. All the data is stored on secured servers with redundancy in place which makes sure that any hotel stay operational eternal. In the World everything is growing faster, technologies

Our hotel management system gives even the smallest properties the ability to operate as large hotels do providing you with a completely professional image and giving your guests confidence that they're in good hands. And you don't have to pay a fortune for it. It takes care of everything for you from reservations (including online reservations) to debtors automatically keeping track of all transactions and providing valuable management reports so that you are always in control of your business. Why cloud based hotel management system is more effective than casual desktop software? There isn't one answer, because cloud based solution has a lots of benefits. It means that potential customer has ability to pay package fee and get unique username and password to access system and use it fluently anytime and everywhere with computer, tablet or mobile. This cloud software is designed in such a way that it programs automatically to accommodate any new updates or features. Moreover, hoteliers can customize the interface and choose the features that are pertinent to the property. There is no need to maintain disks of software or go through confusing instillation steps. Desktop based hotel software needs huge setup costs and regular maintenances to the server can cost a bomb to the hotelier. Cloud replaces the hardware and labor costs so the price drops automatically.

When a hotel receives a booking from a travel website, hotel website, email, phone, or walk-in, the system will automatically update revised availability. In addition, advance option such as stop-sale allows hoteliers to instantly stop distribution to avoid over booking. System has ability to save arbitrary error and after that it classify and get developers means to think about this error and careful planning fix way and implement it in system, when this stage finish, if error get again, system has ability to fix it automatically, without human. Consolidated reports

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show real-time data allowing hotels for live analysis and better strategic planning. The system collects all the relevant data and allows hotels to create reports on number of bookings, bookings received per channel, rates, etc. All the relevant information can be accessed anytime by identified user which has advanced permissions to see it. Report is presented in an easy to understand format. The software is unique in that it offers the flexibility and accessibility of a cloud-based solution while also providing the security and peace of mind from having the software installed locally. Software was designed to be extremely user-friendly, with an approachable, intuitive interface that helps accommodation managers gain control of their front desk, online booking engine, financials, maintenance, and more.

Our system has a special interface which will manage all of your online reservations from your channel. Manager automatically transmitting them directly into your reservations pad in system. When online reservations are downloaded or even if you make manual reservations, it will also automatically manage all the changes in your room availability and automatically upload these changes to your channel manager so that all the booking websites you are linked to know that these rooms are no longer available for sale. It reduces the likelihood of double bookings and manual data entry errors lifting a significant administrative load. This process continues all day, every day providing you with limitless opportunities to sell your rooms even while you sleep - and you won't have to do a thing.

Cloud based hotel management system is a way to develop a hotel management, fix current problems, improve operation and increase the efficiency of hotel day to day activities and it's a chance to avoid waste of time. Researches shows that business always needs cheap and reliable software. It should be noted that, main for hotel business is all time accessibility and trustworthiness management system, which achieve cloud based solution and Sophisticated functionality.

The data provided by the HMS buyers in the sample confirms overall trends in hospitality today: Independent hotels are popping up to attract the millennial crowd, and they want to aggressively market themselves online. Buyers should make sure the software they purchase can help them stay on top of daily responsibilities.

## References:

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